

**Draft Shared Measures**  
**PHSA HIV and HCV Collaborative**  
 Revised Wednesday, July 5, 2017

Logic model component	Indicators	Applicability of indicators to projects
<p>1. Supporting an active and engaged network of people living with HIV and HCV  (Foundational Activity)</p>	<ul style="list-style-type: none"> <li>- # of people with lived experience participating in service provision, research and evaluation, leadership, decision-making and policy development [2, #38]</li> <li>- GIPA Report Card: <a href="https://oan.red/wp-content/uploads/2013/06/living_serving3_oct2011.pdf">https://oan.red/wp-content/uploads/2013/06/living_serving3_oct2011.pdf</a></li> </ul> <p><u>Advocacy</u></p> <ol style="list-style-type: none"> <li>1. How does your organization advocate for people living with HIV and/or HCV to participate in decision-making or policy-making bodies, and ensure that their input is equally valued?</li> <li>2. How are the voices of all populations heard at the decision making table?</li> <li>3. How do you advocate for people living with HIV and/or HCV to decide who represents them on decision-making committees?</li> </ol> <p><u>Investment</u></p> <ol style="list-style-type: none"> <li>4. How does your organization invest in defining the roles of people living with HIV and/or HCV and members of affected communities, and their associated responsibilities?</li> <li>5. How does your organization invest in the capacity of people living with HIV and/or HCV and members of affected communities to fulfill those roles by providing the necessary organizational and/ or financial support and mentoring?</li> <li>6. How does your organization invest in workplace policies and practises recognizing the health and related needs of people living with HIV and/or HCV, creating an enabling environment that supports their involvement in the organization?</li> <li>7. How does your organization invest in seeking funding for people living with HIV and/or HCV and affected community to ensure they have the resources to build their capacity?</li> <li>8. How does your organization invest in necessary tools to empower people living with HIV and/or HCV to be peer leaders within and outside their own networks?</li> </ol> <p><u>Opportunity</u></p> <ol style="list-style-type: none"> <li>9. How does your organization provide opportunities to people living with HIV and/or HCV to impart information, knowledge and skills to the organization itself and beyond?</li> </ol>	<p>Applicable for:</p> <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA HIV/HCV Collaborative as a whole</li> </ul>

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	<p>10. How does your organization provide opportunities to people living with HIV and/or HCV to carry out real and meaningful roles in HIV/HCV interventions, such as counsellors, peer educators and/or outreach workers or role models?</p> <p>11. How does your organization provide opportunities to a broad range of people living with HIV and/or HCV for meaningful involvement in the design, implementation and evaluation of HIV/HCV interventions?</p> <p>12. How does your organization provide the opportunity for people living with HIV and/or HCV to be engaged and accepted as professionals?</p> <p>13. How does your organization provide opportunities to people living with HIV and/or HCV to be active spokespersons in campaigns to raise awareness, change attitudes and behaviours, and to be meaningfully involved in sharing their views at meetings and conferences?</p> <p>- See below for other indicators measuring involvement of people with lived experience in PHSA HIV and HCV Collaborative (#3, #5)</p>	
<p>2. Supporting an active and engaged network of CBOs: coordination, monitoring and evaluation, capacity building and partnerships (Foundational Activity)</p>	<p><u>Partnerships</u></p> <ul style="list-style-type: none"> <li>- # of partnerships (formal vs. informal) previously held with other agencies (non-profit organizations, corporations, public sector – health authorities, government bodies, universities, etc.) that support the success of PHSA HIV/HCV Collaborative [2, #40]</li> <li>- # of new partnerships (formal vs. informal) held with other agencies (non-profit organizations, corporations, public sector – health authorities, government bodies, universities, etc.) that support the success of PHSA HIV/HCV Collaborative [2, #40]</li> <li>- reported value partnerships bring to individual organization and larger collaborative (request examples)</li> </ul> <p><u>Capacity Building</u></p> <ul style="list-style-type: none"> <li>- Capacity-building needs assessment conducted (using Members’ &amp; Stakeholders’ Survey)</li> <li>- Learning structures and processes are embedded in the work of the CI initiative: # of capacity- and skills-building events facilitated by the network [PAN EF]</li> <li>- # of PAN's members, network members, and stakeholders who report benefits to participating in PAN's capacity- and skills-building network/PHSA HIV/HCV Collaborative [PAN EF]</li> <li>- Partners report using data to inform selection of strategies and actions [PAN EF]</li> </ul>	<p>Applicable for:</p> <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA HIV/HCV Collaborative as a whole</li> </ul>

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	<ul style="list-style-type: none"> <li>- Collaborative members report satisfaction in the collaborative’s ability to establish a culture of openness, transparency, and inclusion, where decision-making processes are open and transparent, and partners feel included in major decision-making processes [PAN EF]</li> <li>- See below (#5, #9) for indicators related to: coordination &amp; communication; service integration; shared measurement &amp; community-based M&amp;E</li> </ul>	
<p>3. Advocacy, policy and stigma reduction activities (Foundational Activity)</p>	<ul style="list-style-type: none"> <li>- List of advocacy, policy and stigma reduction projects that contracted agencies are undertaking <ul style="list-style-type: none"> <li>o Assess PAN’s support to agencies in identifying activities for advocacy and policy change [PAN EF]</li> <li>o # of working groups formed to work on advocacy, policy, and stigma reduction activities [PAN EF]</li> <li>o Composition of working groups (i.e. # of members, # of people with lived experience) [PAN EF]</li> </ul> </li> <li>- Number and type of favourable policy actions supported by contracted agencies’ projects [4,5]</li> <li>- Relationships with policy developers (decision-makers/legislation) are strengthened [5]</li> <li>- Public policies are passed that supports the agencies’ and collaborative’s priority actions [5]</li> <li>- PAN to advocate for an aligned policy agenda [PAN EF]</li> </ul>	<p>Applicable for:</p> <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA</li> <li>- HIV/HCV</li> <li>- Collaborative as a whole</li> </ul>
<p>4. Supporting the social determinants of health (Foundational Activity)</p>	<ul style="list-style-type: none"> <li>- Agencies conduct research and evaluation work that educates health decision-makers and supports program planning about social determinants of health [6]</li> <li>- Agencies advocate for public policy action on the social determinants of health [6]</li> <li>- Agencies build community capacity to address the social determinants of health [6]</li> <li>- Agencies address systemic barriers to access health services [6]</li> </ul>	<p>Applicable for:</p> <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA</li> <li>- HIV/HCV</li> <li>- Collaborative as a whole</li> </ul>
<p>5. Increased coordination, service integration, communication, community-based evaluation and shared measurement (Short-term Outcome)</p>	<p><u>Coordination &amp; Communication</u></p> <ul style="list-style-type: none"> <li>- PHSA HIV and HCV Collaborative established <ul style="list-style-type: none"> <li>o # collaborative meetings held to facilitate communication and coordinate efforts</li> <li>o # of participants and composition of collaborative meetings (# of organizations, type of organizations, # of people with lived experience, etc.) [PAN EF]</li> <li>o How useful do agencies think collaborative meetings are? Areas for improvement?</li> <li>o Collaborative communication plan developed and implemented</li> </ul> </li> </ul>	<p>Applicable for:</p> <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA</li> <li>- HIV/HCV</li> <li>- Collaborative as a whole</li> </ul>

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	<ul style="list-style-type: none"> <li>▪ Contracted agencies report satisfaction with the amount and quality of communication within the collaborative [PAN EF]</li> <li>- Agencies define the priority action items (i.e. common agenda) for the collaborative [5, PAN EF] <ul style="list-style-type: none"> <li>○ By the end of year 1, partners will have achieved a common understanding of the problem, set goals and vision for moving forward [PAN EF]</li> <li>○ Level of urgency on key issues identified by network members and key stakeholders across the province [PAN EF]</li> <li>○ How have agencies contributed to the collaborative’s priority actions? How satisfied are agencies with progress towards each of the collaborative’s priority actions? What actions should be prioritized in the future?</li> <li>○ Members of the target population report that they help shape the common agenda, participate on work groups, make decisions [PAN EF]</li> </ul> </li> <li>- Status of collaborative’s health (i.e. examine purpose, membership, resources, operations, communications, leadership and governance, advantage, and performance) [PAN EF] <ul style="list-style-type: none"> <li>○ Structure/policy for inclusive decision-making defined [PAN EF]</li> <li>○ Shifts in ability of the collaborative to respond to shifting needs of the community and epidemic over time [PAN EF]</li> <li>○ Agencies regularly seek feedback and advice from one another [5]</li> <li>○ Sufficient funding and human resources are available over a multi-year period to support the collaborative’s work [PAN EF] <ul style="list-style-type: none"> <li>▪ Fund development plan created for the PHSA HIV/HCV Collaborative</li> </ul> </li> </ul> </li> </ul> <p><u>Backbone Support</u></p> <ul style="list-style-type: none"> <li>- Network members report on their satisfaction with the ability of the backbone organization to support the work on the collective and quality of the support received [PAN EF]</li> <li>- Network members look to PAN as the backbone organization, the PHSA BBO and SC for initiative support, strategic guidance, and leadership [PAN EF]</li> <li>- # of PAN's members, network members, and stakeholders who report benefits to participating in PAN as well as the capacity- and skills-building network/collaborative [PAN EF]</li> </ul>	

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	<p><u>Service Integration</u></p> <ul style="list-style-type: none"> <li>- See long-term outcome #9 below</li> </ul> <p><u>Shared Measurement &amp; Community-Based Evaluation</u></p> <ul style="list-style-type: none"> <li>- Data needs of the PHSA HIV/HCV Collaborative determined through needs assessment conducted (using Members' &amp; Stakeholders' Survey) [PAN EF]</li> <li>- Shared measurement system developed [PAN EF] <ul style="list-style-type: none"> <li>o A participatory process is used to determine a common set of indicators and data collection methods [5, PAN EF]</li> <li>o Agencies understand the value of the shared measurement system [5]</li> <li>o # of other health authorities using shared measurement in their work [PAN EF]</li> </ul> </li> <li>- Agencies feel collective accountability for results of the collaborative and progress towards priority actions [5]</li> <li>- Agencies regularly analyze and interpret data, synthesize findings and refine plans as a collective [5] <ul style="list-style-type: none"> <li>o System established for engaging with data and using evidence to improve the reach, work and outcomes of the PHSA HIV/HCV Collaborative [PAN EF]</li> <li>o # of agencies who report using data generated from program evaluations or shared measurement work [PAN EF]</li> <li>o # of agencies that report increased capacity to understand, implement and use data from shared measures [PAN EF]</li> <li>o How do agencies use evaluation results to learn and make ongoing adaptations to their programs?</li> </ul> </li> <li>- Development of individual evaluation plans for agencies</li> <li>- Evaluation plan for the PHSA HIV/HCV Collaborative developed [PAN EF]</li> </ul>	
<p>6. Improved treatment and care outcomes (Medium-Term Outcome)</p>	<ul style="list-style-type: none"> <li>- N/A (contracted agencies are contributing to this outcome, but will not be measured)</li> </ul>	<p>Indirectly Applicable for all contracted agencies</p>
<p>7. Increased reach and coverage of HIV and HCV</p>	<ul style="list-style-type: none"> <li>- N/A (contracted agencies are contributing to this outcome, but will not be measured)</li> </ul>	<p>Indirectly Applicable for all</p>

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services across the province (Medium-Term Outcome)		contracted agencies																					
8. Increased HIV and HCV prevention, diagnosis and linkage to care (Long-Term Outcome)	- Epidemiological data (STOP HIV/AIDS Quarterly reports, BC Hepatitis Testers Cohort)	Indirectly Applicable for all contracted agencies																					
9. Reduced duplication and improved collaboration between service partners (Long-Term Outcome)	<ul style="list-style-type: none"> <li>- Contracted agencies have clear approaches/goals for their own contribution to the PHSA HIV/HCV Collaborative and its priority actions [5]</li> <li>- Contracted agencies understand each other’s work and how it supports the collaborative’s priority actions [5]</li> <li>- Partner Assets Mapping complete: # and types of partners participating in the collaborative</li> <li>- Contracted agencies identify and implement new strategies or activities to address gaps or duplication [1,5]</li> <li>- Number of collaborative activities that contracted agencies are working on together <ul style="list-style-type: none"> <li>o # of work groups (or other collaborative structures) that are established each year</li> <li>o # of work group (or other collaborative structure) meetings held</li> <li>o Composition of work groups (or other collaborative structures)</li> <li>o Partners communicate and coordinate efforts regularly (with and independently of backbone staff) - # of BBI-led communications per year, # of non-BBI-led communications per year.</li> <li>o Work group leads reported progress made in accomplishing agreed upon activities and outcomes [PAN EF]</li> </ul> </li> <li>- How do agencies collaborate within and across their projects? [1,5] <ul style="list-style-type: none"> <li>o Interagency Collaboration Activities Scale [3]</li> </ul> </li> </ul> <p style="margin-left: 40px;">To what extent does your organization SHARE with other NH-contracted organizations?</p> <table border="1" style="margin-left: 40px; border-collapse: collapse; width: 100%;"> <thead> <tr> <th></th> <th>Not at all</th> <th>Little</th> <th>Somewhat</th> <th>Considerable</th> <th>Very Much</th> <th>Don’t Know</th> </tr> </thead> <tbody> <tr> <td>Funding</td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>DK</td> </tr> <tr> <td>Purchasing of services</td> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>DK</td> </tr> </tbody> </table>		Not at all	Little	Somewhat	Considerable	Very Much	Don’t Know	Funding	1	2	3	4	5	DK	Purchasing of services	1	2	3	4	5	DK	Applicable for: <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA HIV/HCV Collaborative as a whole</li> </ul>
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		Facility space	1	2	3	4	5	DK	
		Record keeping and management information systems data	1	2	3	4	5	DK	
		Developing programs or services	1	2	3	4	5	DK	
		Program evaluation	1	2	3	4	5	DK	
		Staff training	1	2	3	4	5	DK	
		Informing the public of available services	1	2	3	4	5	DK	
		Diagnoses and evaluation/assessment	1	2	3	4	5	DK	
		Common intake forms	1	2	3	4	5	DK	
		HIV/HCV service plan development	1	2	3	4	5	DK	
		Participation in standing interagency committees	1	2	3	4	5	DK	
		Information about services	1	2	3	4	5	DK	
		Case conferences or case reviews	1	2	3	4	5	DK	
		Informal agreements	1	2	3	4	5	DK	
		Formal written agreements	1	2	3	4	5	DK	
		Voluntary contractual relationships	1	2	3	4	5	DK	
<p>- Partners' individual activities are changing to better align with priority actions, support integration, and to reduce duplication [5, PAN EF]</p>									

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<p>10. Improved responsiveness, relevance and effectiveness of community and health care services for those affected across BC (Long-Term Outcome)</p>	<ul style="list-style-type: none"> <li>- How do agencies assess the needs of their clients or the larger community they aim to impact?               <ul style="list-style-type: none"> <li>o Client satisfaction scale (where the 'client' would be other organizations or other stakeholders who are doing frontline work)</li> </ul> </li> <li>- How are agencies' policy and advocacy work shifting based on the current context/needs? Is the work of the organizations responsive?</li> <li>- # of contracted agencies with mechanisms in place to assess whether they are meeting the needs of their "clients"</li> <li>- How do agencies build the capacity of their clients to more responsive, relevant and effective in providing community and health care services for those affected?</li> </ul>	<p>Applicable for:</p> <ul style="list-style-type: none"> <li>- All contracted agencies</li> <li>- PHSA</li> <li>- HIV/HCV Collaborative as a whole</li> </ul>



## References

1. Preskill, H., Parkhurst, M., & Juster, J.S. (2014). Guide to Evaluating Collecting Impact. Retrieved from: <http://www.fsg.org/publications/guide-evaluating-collective-impact#download-area>
2. Vlahaki, E., & Duddy, J. (2016). Technical Report: Shared Measures for Community Organizations Addressing HIV & Hepatitis C. Retrieved from: <http://pacificaidnetwork.org/wp-content/uploads/2016/07/Final-technical-report-Shared-Measures-for-CBOs.pdf>
3. Greenbaum, P.E., & Dedrick, R. F. (). Interagency Collaboration Activities Scale (IACAS). Retrieved from: <http://rtckids.fmhi.usf.edu/rtcpubs/study01/CollaborationScaleVersion6.pdf>
4. Canadian HIV/AIDS Legal Network. Advocacy and Social Justice: Measuring Impact. Retrieved from: <http://www.aidslaw.ca/site/our-story/measuring-impact/?lang=en>
5. Preskill, H., Parkhurst, M., & Juster, J.S. Guide to Evaluating Collective Impact (n.d.). Supplement: Sample Questions, Outcomes, and Indicators. Retrieved from: <https://collectiveimpactforum.org/sites/default/files/Guide%20to%20Evaluating%20CI%2003.pdf>
6. Canadian Institute for Health Information. (2013). Health Region Interviews that Address the Social Determinants of Health: Equity and Structural Lenses in Intervention Research. Retrieved from: [https://secure.cihi.ca/free\\_products/HighlightsSDOH-ENweb.pdf](https://secure.cihi.ca/free_products/HighlightsSDOH-ENweb.pdf)