



HIV Care, Treatment and Retention Indicators

Indicator 27: Number of HIV-positive clients receiving case management services or support services that focus on connection and retention in care	
Description	<ul style="list-style-type: none"> Total number of HIV-positive CBO clients receiving case management services or support services, including support sessions that focus on connection to HIV care, retention in HIV care and HIV management. Case management may be delivered through in-person meetings with clients, telephone conversations or others forms of communication.
Significance	<ul style="list-style-type: none"> The use of case managers has demonstrated to increase likelihood of retention in care (Willis, et al., 2013).
Data source	<ul style="list-style-type: none"> CBO administrative data
Possible disaggregation	<ul style="list-style-type: none"> Clients by types of case management services received
Limitations	<ul style="list-style-type: none"> CBO tracking issues

References

1. Willis, S., Castel, A.D., Ahmed, T., Olejameh, C., Frison, L., & Kharfen, M. (2013). Linkage, engagement, and viral suppression rates among HIV-infected persons receiving care at medical case management programs in Washington, DC. *J Acquir Immune Defic Syndr*, 64, doi: 10.1097/QAI.0b013e3182a99b67.

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